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## INTRODUCTION

This case is about the market-dominant communications firm unlawfully preventing one of the two major national political parties from communicating its political and fundraising messaging to millions of Americans, all of whom requested the messages. Email is an indispensable means of communication. The RNC relies on this crucial conduit to engage in its core mission of conducting political activity in support of the Republican Party. This includes communicating political messaging and important voting information to supporters, as well as maintaining relationships with individuals who financially support the RNC. The RNC ensures that every email from the domain name in question it sends is to someone who requested it, and it uses industry standard tools and contracts with a leading company in this field to optimize its email deliverability. As a result, the RNC has a high email reputation and a high inboxing rate. In other words, when the RNC emails users of major email service providers, the requested emails consistently reach the users' inbox, not their spam folders.

Except on Google’s Gmail. Google has improperly relegated millions of RNC emails *en masse* to potential donors’ and supporters’ spam folders. Google has repeatedly done so during key periods of election fundraising and community outreach. It has done so even though the emails were sent only to people who requested them. And it has done so despite the RNC’s best efforts to work with Google to resolve the issue over the nine months before this suit.

As plausibly alleged, Google’s conduct violates California law. It violates the common-carrier laws because by hiding the RNC’s emails in Gmail users’ spam folders, Google refused to properly transmit the emails or failed to use great care and diligence in delivering the emails. It violates the Unruh Civil Rights Act because Unruh bars discrimination based on political affiliation and Google’s pattern of purported spam filtering along with, *inter alia*, its refuted explanations for its conduct plausibly establish that the discrimination is intentional. It violates the unfair competition law because of the violations the RNC stated in its other claims or, at the very least, because Google’s conduct is comparable to actual violations of California law. And it violates tortious-interference law because Google unlawfully interfered with the RNC’s relationship with its supporters, relationships Google obviously knew about.

Google’s motion to dismiss fails. It fails at the outset because it relies on materials and disputed facts outside the complaint to contest the factual allegations in the complaint, even though such materials

1 are irrelevant at the pleading stage. And it fails on the merits in any event because (even with those improper  
 2 materials) Google cannot overcome the well-pleaded allegations of the complaint. This Court should reject  
 3 Google's attempt to transform 12(b)(6)'s plausibility standard into a post-discovery, post-trial  
 4 preponderance-of-the-evidence standard. And it should deny Google's motion to dismiss as to Counts 1  
 5 through 5 and 7.

## 6 BACKGROUND

### 7 A. Email is indispensable to the RNC and other Americans.

8 The RNC is “the national committee of the Republican Party.” Compl. (ECF 1) ¶13. The RNC  
 9 “manages the business of the Republican Party,” including: “developing and promoting the party’s national  
 10 platform”; “supporting Republican candidates for public office”; “educating, assisting, and mobilizing  
 11 voters”; and “raising funds to support the party’s operations and candidates.” *Id.* It uses email to fund  
 12 campaigns and build a community, especially in California. *See id.* ¶¶19-21.

13 To effectively reach and grow its community, the RNC relies heavily on email. It takes great pains  
 14 to ensure that every email at issue is sent to someone who requested it and to optimize its email  
 15 deliverability. *Id.* ¶¶22-24.<sup>1</sup> It ensures that only those that request emails get them by “maintain[ing] a list of  
 16 people who have requested to receive emails from the RNC” and sending only to people on the list. *Id.* ¶22.  
 17 Many on the list are Gmail users. *Id.* ¶20. The RNC also analyzes several metrics, including “inboxing rate.”  
 18 The inboxing rate is how often a sender’s emails reach a user’s inbox. *Id.* ¶23. It is “a critical metric to  
 19 diagnose and fix issues that cause emails to go to spam.” *Id.* The RNC “strives to keep its inboxing rate  
 20 high.” *Id.* And one way it does this is through “a leading company in the field [of email deliverability] called  
 21 Validity.” *Id.* ¶24. With Validity’s platform, the RNC “can essentially monitor” its inboxing rate. *Id.*

### 22 B. For about nine months, Google relegated nearly all RNC emails to spam during critical 23 times of the month.

24 Google’s most serious suppression of RNC emails began in at least February 2022. *Id.* ¶28. That  
 25 month the RNC “began working on matters related to the 2022 mid-term election,” and it “detected that

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26  
 27 <sup>1</sup> The RNC sends almost all its emails from the domain name campaigns.rnchq.com, and it is from this domain name that the  
 28 RNC sends every email exclusively to those who request them. *See Compl.* ¶¶22, 42. Google was aware of this domain name and  
 aware that the RNC had other far less consequential domain names. *See id.* ¶42. Thus, when this brief refers to “nearly all RNC  
 emails” (and similar phrases), it is referring to emails sent from the campaigns.rnchq.com domain name.

1 its Gmail ‘inboxing’ rate suddenly dropped from rates consistently above 90% to nearly 0% on certain days”  
 2 towards the end of the month. *Id.* “This inboxing rate of nearly 0% means that Gmail hid nearly every  
 3 campaign email sent by the RNC from the Gmail users on whom the RNC financially relies.” *Id.*

4 The RNC immediately began investigating the issue and contacted Google. Google then provided  
 5 the first of many excuses for why nearly every email was relegated to spam. For example, Google initially  
 6 “responded that the monthly crashing of the RNC’s inboxing rate was due to a high number of user  
 7 complaints.” *Id.* ¶36. But as the RNC told Google, this was not true. The RNC had been monitoring its  
 8 industry standard tools, and “these tools showed that there were no reputational issues” at all (let alone  
 9 from user complaints) and that there were “no [other] irregularities causing the issue.” *Id.*

10 Towards the end of the next month, Google again relegated nearly all RNC emails to spam. *Id.* ¶37.  
 11 Once again, the RNC checked the industry standard tools to try to assess the cause. But all the tools  
 12 suggested that it was not the RNC or Gmail-user complaints causing the problem. *Id.* Unsurprisingly, no  
 13 other major email service provider suddenly suppressed nearly all RNC emails for particular time periods.  
 14 See, e.g., *id.*, Fig. 3, ¶53 (graphing the inboxing rates for RNC emails sent to four major email service  
 15 providers). The RNC again contacted Google. And eventually Google agreed to meet with the RNC. They  
 16 met twice, and neither time did Google provide a concrete plan of action to remedy the *en masse* relegation  
 17 of RNC emails to spam during critical periods of the month. *Id.* ¶40.

18 The problems with Gmail continued. Each time the RNC contacted Google, it explained how the  
 19 RNC was following Google’s “Best Practices” and submitted reports showing that it had a high email  
 20 reputation and that user complaints could not be the problem. E.g., *id.* ¶¶41-48. Eventually Google stopped  
 21 responding to the RNC’s good-faith efforts to resolve the issue. E.g., *id.* ¶¶49-50.

22 In short, the RNC spent nine months trying to work with Google to stop the financial and political  
 23 harm that it was inflicting on the RNC and its community. *Id.* ¶¶30-52. Google could not explain its actions.  
 24 *Id.* ¶¶49-51, 57-58. And after providing shifting explanations that were each debunked, Google fell silent  
 25 (and has remained so), leading the RNC to believe that this pattern is intentional. *Id.* ¶¶27-56. Whether  
 26 intentional, in bad faith, or negligent, Google’s conduct is unlawful.

## 27 ARGUMENT

28 “The Court must accept all factual allegations in the complaint as true and construe the pleadings

in the light most favorable to the nonmoving party.” *Dyroff v. Ultimate Software Grp.*, 934 F.3d 1093, 1096 (9th Cir. 2019) (cleaned up). The “complaint will survive at this stage if it states a plausible claim for relief, i.e., if it permits the reasonable inference that the defendant is liable for the misconduct alleged.” *Lemmon v. Snap, Inc.*, 995 F.3d 1085, 1090 (9th Cir. 2021) (cleaned up). The plausibility standard “does not require detailed factual allegations,” *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009), or “impose a probability requirement at the pleading stage,” *Starr v. Baca*, 652 F.3d 1212, 1213 (9th Cir. 2011). And the Court may “consider only allegations contained in the pleadings, exhibits attached to the complaint, and matters properly subject to judicial notice.” *Manzarek v. St. Paul Fire & Marine Ins. Co.*, 519 F.3d 1024, 1030-31 (9th Cir. 2008); *see Hallmark Studios, Inc. v. Richard Feiner and Co., Inc.*, 896 F.2d 1542, 1555 n.19 (9th Cir. 1989). “Indeed, factual challenges to plaintiff’s complaint have no bearing on the legal sufficiency of the allegations under Rule 12(b)(6).” *Lee v. City of Los Angeles*, 250 F.3d 668, 688 (9th Cir. 2001).

As explained in the RNC’s motion to strike (filed contemporaneously), Google’s motion teems with factual contentions that are beyond the allegations in the complaint and often conflict with the complaint’s allegations, including: that Google applies spam-filtering equally, Mot. (ECF 30) 1, that spam-filtering improves Gmail for users, *id.*, that Google uses sophisticated spam-filtering technologies to protect Gmail users from unwanted and potentially dangerous emails, Mot. 3-4, the substance of a federal agency’s decision, Mot. 1, and that the RNC could have participated in a pilot program that Google was offering when it began hiding the RNC’s emails, *id.* The Court should not consider any of the extra factual assertions in Google’s motion to dismiss, including those based on Exhibits A-H and J-O.<sup>2</sup>

Regardless, the RNC has stated a claim under California’s common-carrier laws, California’s Unruh Civil Rights Act, California’s unfair practice law, California intentional tortious interference, and California negligent interference.<sup>3</sup> And none of the claims are barred by 47 U.S.C. §230.

### I. The RNC has stated a common-carrier claim under California law.

#### A. Google, through its Gmail service, is a common carrier of messages.

Under California law, “[e]very one who offers to the public to carry persons, property, or messages,

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<sup>2</sup> The RNC does not oppose the Request for Judicial Notice as to Exhibit I.

<sup>3</sup> The RNC preserves a claim under 47 U.S.C. §202 of the Telecommunication Act, but as noted in the complaint, the claim is foreclosed by currently binding Supreme Court precedent. *See Compl. ¶¶102-07 (Count VI).*

1 excepting only telegraphic messages, is a common carrier of whatever he thus offers to carry.” Cal. Civ.  
 2 Code §2168. Google argues that it’s not a common carrier because (1) Gmail is not “offered to the public  
 3 ‘generally and indifferently,’” (2) Google does not carry or transport “the RNC’s emails to Gmail users,”  
 4 and (3) Google does not carry the messages “for profit.” Mot. 9-12. Google is wrong at every step.

5       1. Google “offers to the public.” “The distinctive characteristic of a common carrier is that [it]  
 6 undertakes to carry for all people indifferently.” *People v. Duntley*, 17 P.2d 715, 720 (Cal. 1932). In other  
 7 words, “the entity merely must be of the character that members of the general public may, if they choose,  
 8 avail themselves of it.” *Squaw Valley Ski Corp. v. Superior Court*, 3 Cal. Rptr. 2d 897, 901 (Ct. App. 1992).  
 9 That’s Google. Google insists that it doesn’t offer services to the public because it’s only willing to do  
 10 business with users who agree to its terms of service. Mot. 10-11. But a California court long ago rejected  
 11 that argument. In *Squaw Valley*, a ski resort operating a ski lift argued that its service was “not offered for  
 12 use by the general public” because it “restricted” its chair lift “to persons who (1) wear skis, and (2) who  
 13 purport to possess the ability to ski.” 3 Cal. Rptr. 2d at 901 (cleaned up). Put differently, the resort argued  
 14 that because it had “conditions” for using the lift, it could not be a common carrier. *Id.* The court, however,  
 15 concluded otherwise. That is because the resort “offers the chair lift to carry any members of the general  
 16 public who wish to avail themselves of this service *by complying with the conditions.*” *Id.* (emphasis added).

17       Courts in the Ninth Circuit have also rejected that terms of service negate common-carrier status  
 18 under California law. *See Doe v. Uber Techs., Inc.*, 2019 WL 6251189, at \*6 (N.D. Cal. Nov. 22) (rejecting  
 19 argument that Uber “is not a common carrier because of conditions that are placed on who can use and be  
 20 connected with drivers via the app”); *Doe v. Uber Techs., Inc.*, 184 F. Supp. 3d 774, 786 (N.D. Cal. 2016).

21       These courts’ conclusions make sense. “The relevant inquiry isn’t whether a company has terms  
 22 and conditions; it’s whether it offers the same terms and conditions to [the relevant] groups.” *NetChoice,  
 23 LLC v. Paxton*, 49 F.4th 439, 474 (5th Cir. 2022) (opinion of Oldham, J.) (cleaned up). Because Google  
 24 “permit[s] any adult to make an account and transmit expression after agreeing to the same boilerplate terms  
 25 of service,” Google has “represented a willingness to carry anyone on the same terms and conditions.” *Id.*  
 26 (cleaned up); *see* Compl. ¶¶14-16. And unsurprisingly, Google’s terms of service resemble practices by other  
 27  
 28

1 common carriers to prevent abuse of their services. *See NetChoice*, 49 F.4th at 474 (providing examples).<sup>4</sup>

2       2. Google “offers … to carry” emails. All agree that the terms “carry” and “transport” include  
 3 “transmitting,” “communicating,” and accepting electronic messages through data processing. *See Mot.* 11  
 4 (agreeing at a minimum that the “Internet” carries or transports (emphasis omitted)). Google nonetheless  
 5 argues that “emails sent to users from outside Gmail cannot be ‘carried’ or ‘transported’ by Gmail” but “are  
 6 necessarily transported by the Internet from the RNC to the Gmail user where they may be accessed using  
 7 the Gmail service.” *Id.* (emphasis omitted). This argument fails for two independent reasons.

8       a. The statutory language centers on what Google “*offers*,” not what Google as a matter of  
 9 technological complexity itself “*does*.” Put differently, the statute’s focus is on what Google offers the  
 10 consumer public, not on the precise technical details of how email works. And that focus makes sense  
 11 because the public doesn’t care how email is sent or received but who is purporting to take responsibility  
 12 to make it happen. Tellingly, Google never quotes the actual language of California’s provision, so it misses  
 13 the key textual clues.

14       Google is offering the public the service of sending and receiving electronic messages, which  
 15 necessarily includes “carrying” those messages. Google’s own improperly submitted documents, for  
 16 example, prove the point: Google provides instructions for non-users and users on sending and receiving  
 17 emails, including how to “multi-send for email marketing, newsletters, and announcement.” *See, e.g.*, Ex. C  
 18 (ECF 30-4) at 3. And Google offers to receive emails from non-Gmail users and deliver them in the Gmail  
 19 user’s inbox. Email service providers like Gmail thus offer themselves to the public as merely conduits for  
 20 sending and receiving messages just like the telephone. *See Lunney v. Prodigy Servs. Co.*, 94 N.Y.2d 242, 249  
 21 (1999) (viewing the “role in transmitting e-mail [to be] akin to that of a telephone company, which one  
 22 neither wants nor expects to superintend the content of its subscribers’ conversations”); *id.* at 248 (“E-mail  
 23 is the day’s evolutionary hybrid of traditional telephone line communications and regular postal service

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24  
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 26       4 Google relies on *FCC v. Midwest Video Corp.*, 440 U.S. 689 (1979), Mot. 10-11, but that case *supports* holding that Google is a  
 27 common carrier. As the Court explained, what matters is whether the company “make[s] individualized decisions, in particular  
 28 cases, whether and on what terms to deal.” *FCC*, 440 U.S. at 701 (cleaned up). But Google is not making individualized *decisions*;  
 it is making one indifferent decision to the public just like the ski resort in *Squaw Valley*. Regardless, *FCC* involves only federal  
 common-carrier law, which has crucially different language and precedent than California law.

1 mail.”). “In that sense, [Google is] no different than Verizon or AT&T.” *NetChoice*, 49 F.4th at 474.<sup>5</sup>

2 Contrary to Google’s contention, it doesn’t matter that the RNC is a non-Gmail user emailing a  
 3 Gmail user. Google’s offer to carry messages extends beyond those who have Gmail accounts. People using  
 4 email service providers other than Gmail may still send messages to Gmail addresses. Indeed, Gmail  
 5 welcomes such emails, as it welcomes all email users that agree to its terms of service.

6 **b.** Just because Google does not transport the email the entire way does not absolve it from  
 7 common-carrier liability. Common carriers have typically transmitted a message using several companies.  
 8 For example, a telegraph was typically sent using multiple different telegraph company lines. *See, e.g., W.U.*  
 9 *Tel. Co. v. Brown*, 253 U.S. 101, 107-08 (1920) (telegraph would travel from Oakland, California, to Wabuska,  
 10 Nevada, on Western Union lines and from Wabuska to Yerington, Nevada on another company’s lines).  
 11 Telegraph services could be divided further into transmission and delivery, both of which were regulated as  
 12 a common carrier. The message’s transmission would be done across the lines while the actual physical  
 13 message would be delivered by a courier to the addressee. *See, e.g., Trammell v. W. Union Tel. Co.*, 129 Cal.  
 14 Rptr. 361 (Ct. App. 1976). Google’s liability, even if it is just the final company handling email delivery,  
 15 mirrors the treatment of a common carrier’s delivery of goods using multiple vendors, where the company  
 16 that carries the goods to their destination is liable for a mis-delivery. *See Cavallaro v. Texas & P. Ry. Co.*, 42  
 17 P. 918, 920 (Cal. 1895) (The “last duty required of the common carrier is that of delivery.... He must not  
 18 only deliver goods intrusted to him to carry, but becomes also responsible for their proper delivery.”).

19 3. Google offers its Gmail service for a profit. The RNC has plausibly “alleged that in lieu of  
 20 charging a fee directly to its users, Google collects each user’s data, which is then monetized by,” for  
 21 example, selling the information to advertisers or “targeted ad space.” *State v. Google LLC*, 2022 WL  
 22 1818648, at \*4 (Ohio Com. Pl. May 24); *see Compl.* ¶¶15-16; *see also In re Google Digital Advert. Antitrust Litig.*,  
 23 2022 WL 4226932 (S.D.N.Y. Sept. 13). Unsurprisingly, platforms like Google “earn almost all their revenue

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24 <sup>5</sup> Google tries to discount the Fifth Circuit’s *NetChoice* opinion. *See Mot.* 10 n.3. It claims that *NetChoice*’s reasoning is irrelevant  
 25 because the case involved social media, not “email services, like Gmail.” *Id.* (emphasis omitted). But *NetChoice*’s reasoning applies  
 26 squarely here. If anything, the common-carrier question for email is *easier* than social media. Google also relies on the Eleventh  
 27 Circuit’s *NetChoice, LLC v. Att’y Gen.*, 34 F.4th 1196 (11th Cir. 2022). That decision’s “circular” reasoning is wrong for the reasons  
 28 explained by the Fifth Circuit. *See* 49 F.4th at 493-94 (responding to Eleventh Circuit’s common-carrier analysis). But at any rate,  
 the Eleventh Circuit was not addressing California’s particular statutory provisions or California precedent, which rejects the  
 Eleventh Circuit’s terms-and-conditions distinction. Plus, here, unlike in *NetChoice*, Google does not claim it is exercising  
 “editorial discretion” or that the First Amendment protects such editorial discretion. So unlike in *NetChoice*, no First Amendment  
 issue muddies the common-carrier analysis.

1 through advertising.” *NetChoice*, 49 F.4th at 476.

2 Google does not deny that it profits off Gmail; instead, it argues that only a *direct monetary fee*  
 3 exchanged for the service suffices. Mot. 12. That argument fails for three reasons. First, it has no support  
 4 in the text of California’s common-carrier provision or precedent. In fact, California courts—including its  
 5 Supreme Court—have rejected this argument and made clear that *indirect* profit counts. *See, e.g., Champagne*  
 6 *v. Hamburger & Sons*, 147 P. 954, 958 (Cal. 1915) (holding that elevators in department stores were common  
 7 carriers and rejecting argument stores did not transport the passengers on the elevator for “reward,” because  
 8 the elevators “would increase [the store’s] patronage and necessarily its profits in business”); *Huang v. The*  
 9 *Bicycle Casino, Inc.*, 208 Cal. Rptr. 3d 591, 599 (Ct. App. 2016) (explaining that the “reward contemplated by  
 10 the [common-carrier] scheme need not be a fee charged for the transportation service” because the profit  
 11 “may be … generated indirectly” (cleaned up)). Second, a direct-fee requirement would turn common-  
 12 carrier law on its head. “Elevators, escalators, hotel and airport shuttles, and air ambulances are examples  
 13 of common carriers for which the user is not required to pay a direct fee to the operator to use the service.”  
 14 *State*, 2022 WL 1818648, at \*4. Finally, Google does charge a direct fee: the user’s data. It can’t be that  
 15 common carriers can skirt its obligations by charging gold (or valuable user data) rather than U.S. dollars.

16 The crux of all of Google’s complaints is that California’s common-carrier statute can’t apply to  
 17 technology or corporate structures more advanced than the telegraph and the telephone. But the California  
 18 Supreme Court applies California statutes to new technologies:

19 In construing statutes that predate their possible applicability to new technology, courts  
 20 have not relied on wooden construction of their terms. Fidelity to legislative intent does not  
 21 make it impossible to apply a legal text to technologies that did not exist when the text was  
 22 created. Drafters of every era know that technological advances will proceed apace and that  
 23 the rules they create will one day apply to all sorts of circumstances they could not possibly  
 24 envision.

25 *Apple Inc. v. Superior Ct.*, 292 P.3d 883, 887 (Cal. 2013) (cleaned up). Indeed, California *courts* have a history  
 26 of “updating obsolete statutes in light of emerging technologies.” *In re Google Inc.*, 2013 WL 5423918, at \*21  
 27 (N.D. Cal. Sept. 26). The common-carrier provisions are no exception. “[T]he California statutory common  
 28 carrier definition is very broad.” *Neubauer v. Disneyland, Inc.*, 875 F. Supp. 672, 673 (C.D. Cal. 1995); *see Gomez*  
*v. Superior Ct.*, 113 P.3d 41, 44 (Cal. 2005) (“section 2168 defines a ‘common carrier’ in expansive terms”).

Moreover, when the State of California wanted to modify the general common-carrier rules to

1 exempt a new technology, it did so explicitly. Google concedes as much. It highlights that California's  
 2 legislature amended the provisions "to exempt telegraph companies from common-carrier obligations."  
 3 Mot. 12.<sup>6</sup> But the amendment shows that the statute's plain terms applied to new technology, like the  
 4 telegraph, and it was up to *the California legislature* to scale it back case-by-case. There are other examples.  
 5 California, for instance, enacted provisions providing immunity to space flights. *See* Cal. Civ. Code §§2210-  
 6 12. If the state legislature thought that its common-carrier provisions did not apply to newer technologies,  
 7 then there would have been no need to amend the scheme. Thus, California's common-carrier obligations  
 8 are the default rule for new technology, and California has not deviated from that default for email.

9           **B. Google violated its common-carrier obligations.**

10          The RNC has stated a common-carrier violation in two ways: (1) even if Google delivered the emails  
 11 by (un)intentionally consigning them to spam, Google violated its duty to care; and (2) Google "refused"  
 12 or "postponed" transmitting the RNC's emails when it relegated them *en masse* to the spam folder.

13           **1. Google violated its duty of care in transmitting and delivering the emails.**

14           a. All carriers owe at least an ordinary duty of care. *See* Cal. Civ. Code. §§2089-90. Here, however,  
 15 Google owes a higher duty. "A carrier of messages for reward ... must deliver them at the place to which  
 16 they are addressed, or to the person for whom they are intended." *Id.* §2161. Such a carrier "must use great  
 17 care and diligence in the transmission and delivery of messages." *Id.* §2162. Google is a carrier of messages  
 18 for reward for the same reasons it is a common carrier. *See, e.g., Squaw Valley*, 3 Cal. Rptr. 2d at 899; *Gomez*,  
 19 113 P.3d at 43. It thus had to "use great care and diligence" in transmitting and delivering the RNC's emails.

20          Under either standard, Google violated its duty. When a common carrier does not deliver an item  
 21 to the proper location (here, the user's inbox, not his spam folder), then the carrier violates its duty. *See*  
 22 *Dresbach v. California Pac. R. Co.*, 57 Cal. 462, 462 (1881) ("[I]t is negligence in a common carrier of goods to  
 23 deliver the consigned goods by merely placing them on the bank of a river at the point of destination, in  
 24 the absence of the consignee, and not under the care of the agents of the carrier, the latter having agents at  
 25 that point for the purpose of receiving and delivering goods."). Likewise, Google arbitrarily delivering the

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27          <sup>6</sup> California exempted telegraphic messages from the common-carrier definition because carriage laws at that time established  
 28 the standard of care for telegraph message carriers, Cal. Civ. Code §2162, and they were still subject to common-carrier damages  
 for failure to timely deliver a message, *id.* §2209; *see Union Const. Co. v. Western Union Telegraph Co.*, 125 P. 242, 249 (Cal. 1912).

RNC's messages to its supporters' spam folders without notifying those Gmail users does not fulfill its common-carrier duties. Because the RNC uses industry standard tools and contracts with a leading company in this field to optimize its email deliverability and because it ensures that every email it sends from the domain name at issue is to someone who requested it, it has a high email reputation and inboxing rate. Compl. ¶¶22-25. Yet Google relegated these emails *en masse* to the spam folder around the same time each month. *Id.* ¶¶27-40. No other major email service provider comes close to suppressing nearly all RNC emails at once, as Google does. *See id.*, Fig. 3, ¶53. Over the nine months leading up to this suit, the RNC made good-faith efforts to cooperate with Google to resolve the issue. *Id.* ¶¶36-56. Yet Google merely provided a series of shifting excuses that do not withstand scrutiny. *Id.* This does not amount to "great care and diligence" or "ordinary care." Far from it. It amounts to bad faith and unlawful discrimination based on political affiliation. *See infra* 15-18.

**b.** Google argues that it owes no duty to the RNC for three reasons, but they all fail. First, Google argues that it's not a carrier for reward for the same reasons Google asserts it's not a common carrier. Mot. 23. But as explained, Google is wrong. *See supra* 4-9. Second, Google asserts that only telegraph companies can be carriers of messages for reward. Mot. 23. The statute says otherwise: "A carrier of messages for reward, *other than by telegraph* or telephone, must deliver them at the place to which they are addressed." Cal. Civ. Code §2161 (emphasis added). Third, Google argues that it would not owe a duty "to the RNC as a third-party sender" but "only to Gmail users." Mot. 23. But Google provides no law or logic for the idea that the carrier owes no duty to the sender. The statute says Google must "use great care and diligence" without limiting the duty to the receiver—that is, the provision is "broad" and the California legislature was "agnostic" to whom the duty was owed. Cal. Civ. Code §2162; *Bartenwerfer v. Buckley*, 598 U.S. \_\_, \_\_ (2023). And in the telegraph context, California courts have found a duty to the sender. *See, e.g., Hart v. W.U. Tel. Co.*, 4 P. 657, 660 (Cal. 1884). Moreover, Google offered itself to the public as a carrier of messages *to* Gmail accounts as part of its highly lucrative business. An email sender who directly relies on Google's service, based on the function it holds itself out to the public to perform, is hardly a "third party" to Google.

## 2. Google "refused" or "postponed" RNC emails by sending them to spam.

As a common carrier, Google must, "if able to do so, accept and carry" any email messages offered to it "at a reasonable time and place." Cal. Civ. Code. §2169. "Every person whose message is refused or

1 postponed, contrary to the provisions of this Chapter, is entitled to recover from the carrier his actual  
 2 damages, and fifty dollars in addition thereto.” *Id.* §2209. Google violated the common-carrier provisions  
 3 because Google refuses to accept—or at least postpones—the RNC’s messages each time Google relegates  
 4 the emails *en masse* to spam. Google does not notify users that the email is in the spam folder; nor do users  
 5 regularly (if ever) check the spam folder, particularly without prompting.

6 Google makes two arguments, but neither is persuasive. First, Google argues that it did send the  
 7 emails and thus did not “refuse[]” or “postpone[]” the emails “in any sense.” Mot. 12-13. This argument  
 8 fails. To determine whether a message was “refused” or “postponed,” one must look at *what is offered*. If  
 9 Google offers to place all emails properly received to the user’s inbox, then doing something else (*e.g.*, hiding  
 10 the email in spam) is effectively a refusal to transmit or accept the message. At the very least, it’s a  
 11 postponement because Google deprioritized messages and consigned them to spam, particularly where, as  
 12 here, they are not spam. Delivery is delayed; messages are not truly delivered unless the user moves them  
 13 to the inbox. *See Postpone*, Webster’s Complete Dictionary of the English Language 1018 (1886) (“1. To  
 14 defer to a future or later time; to put off; to delay”; “2. To set below something else in value or importance”).

15 Second, Google argues that common-carrier status would lead to an absurd result because it could  
 16 not prioritize federal and California state government messages. Mot. 13. But even assuming the factual  
 17 question whether Google could prioritize, the statute likely does not require it to. The provision requires  
 18 performance only that a common carrier is “able to do.” Cal. Civ. Code §2169. Also, when emails are sent  
 19 to a Gmail user’s inbox, Google might conduct a “simultaneous transmission of messages,” which the  
 20 statute expressly permits. *Id.* §2208. In any event, government emails are generally sent from addresses with  
 21 a .gov extension. It’s thus doubtful that an entity as sophisticated as Google cannot ensure that all emails  
 22 sent to Gmail users from accounts with a .gov extension are not downgraded to spam folders.

## 23      II. The RNC has stated a claim under the Unruh Civil Rights Act.

24 The RNC has stated an Unruh claim because it has plausibly alleged that Google intentionally  
 25 discriminated against the RNC when it periodically relegated nearly all its emails to spam. Google asserts  
 26 otherwise in conclusory fashion, claiming that (A) political affiliation is not a protected class and (B) the  
 27 RNC failed to plausibly allege intentional discrimination. Google is wrong on both scores.  
 28

1           **A. Political affiliation is a personal characteristic protected by Unruh.**

2           As Google concedes, Mot. 14, the California Supreme Court has held that Unruh's list of protected  
 3 classes is merely illustrative and thus non-exhaustive. *See, e.g., In re Cox*, 474 P.2d 992, 995 (Cal. 1970).<sup>7</sup> There  
 4 is a "three-part analytic framework" to recognizing an unenumerated class under Unruh. *Id.* at 1219. First,  
 5 the category must be based on "personal characteristics" rather than "economic characteristics." *Harris v.*  
 6 *Cap. Growth Invs. XIV*, 805 P.2d 873, 883 (Cal. 1991). Second, no "legitimate business interest" outweighs  
 7 recognizing the right. *Koebke v. Bernardo Heights Country Club*, 115 P.3d 1212, 1220 (Cal. 2005). Third, "the  
 8 potential consequences of allowing [the] claims" must not outweigh recognizing the claims. *Id.*<sup>8</sup> Political  
 9 affiliation easily meets all three parts, which is undoubtedly why the California Supreme Court has at least  
 10 suggested (if not recognized) that political affiliation is protected no less than three times.

11           1. The unenumerated category of political affiliation is based on "personal characteristics" rather  
 12 than "economic characteristics." *Harris*, 805 P.2d at 883. The California Supreme Court has explained that  
 13 personal characteristics include "a person's geographical origin, physical attributes, and *personal beliefs*." *Id.*  
 14 (emphasis added). Personal characteristics "are not defined by immutability"; rather, "they represent traits,  
 15 conditions, decisions, or choices fundamental to a person's identity, beliefs and self-definition." *Candelore v.*  
 16 *Tinder, Inc.*, 228 Cal. Rptr. 3d 336, 342 (Ct. App. 2018) (cleaned up).

17           As Google admits, Mot. 14 n.6, the California Supreme Court has at least three times stated that  
 18 political affiliation is protected. *See Marina Point, Ltd. v. Wolfson*, 640 P.2d 115, 117 (Cal. 1982) ("Whether  
 19 the exclusionary policy rests on the alleged undesirable propensities of those of a particular race, nationality,  
 20 occupation, *political affiliation*, or age, in this context the Unruh Act protects individuals from such arbitrary  
 21 discrimination." (emphasis added)); *Cox*, 474 P.2d at 1000 ("The shopping center may no more exclude  
 22 individuals ... who are black, *who are members of the John Birch Society, or who belong to the American Civil Liberties*  
 23 *Union*, merely because of these characteristics or associations, than may the City of San Rafael." (emphasis

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24           <sup>7</sup> Google also concedes that Unruh applies to its online services. *See* Mot. 12-15 (not contesting the point). This is not the first  
 25 time it has. *See Divino Group LLC v. Google LLC*, 2022 WL 4625076, at \*8 (N.D. Cal. Sept. 30) ("The parties do not dispute that  
 26 the Unruh Act applies to a website that hosts videos posted by members of the public."). Google's concession is unsurprising  
 given that California courts have repeatedly extended Unruh to online services like Gmail. *See, e.g.*, Compl. ¶9 (collecting cases).

27           <sup>8</sup> In the RNC's view, the better reading of *Harris* and *Koebke* is that the second and third parts of the framework matter only if  
 28 the class is economic, not personal. *See, e.g., Harris*, 805 P.2d at 886 ("The Consequences of Allowing Claims for *Economic*  
 Discrimination." (emphasis added)). But even assuming the latter parts are relevant, Google has forfeited any contrary argument.  
 Regardless, the RNC still plausibly alleges that both parts support protection.

1 added)); *Harris*, 805 P.2d at 884 n.10. In fact, in the seminal California Supreme Court decision laying out  
 2 the framework, the court concluded that political affiliation is a personal characteristic: “Again, the examples  
 3 [from other States] relate almost exclusively to personal, as opposed to economic, characteristics and  
 4 attributes such as personal appearance, sexual orientation, family responsibilities, residence, and *political*  
 5 *affiliation.*” *Id.* (emphasis added). And for good reason: One’s political affiliation is substantially intertwined  
 6 with one’s “deeply held personal beliefs and core values.” *Koebke*, 115 P.3d at 1221. This alone dooms  
 7 Google’s argument. *See Muniñ v. United Parcel Serv., Inc.*, 738 F.3d 214, 219 (9th Cir. 2013) (“Decisions of the  
 8 California Supreme Court, *including reasoned dicta*, are binding on us as to California law.”) (emphasis added)).

9 Right-of-association precedent further confirms that political affiliation is a personal characteristic.  
 10 Unruh, like other civil rights acts, often extends fundamental rights that protect against actions by the  
 11 government to also protect against actions by private businesses. Cf. *Harris*, 805 P.2d at 883 n.9. Here,  
 12 Unruh extended the right to associate against private businesses. And it’s an age-old principle that the  
 13 government can’t discriminate against a person’s political affiliation. *See, e.g., Rutan v. Republican Party of Ill.*,  
 14 497 U.S. 62, 75 (1990) (“[P]romotions, transfers, and recalls after layoffs based on political affiliation or  
 15 support are an impermissible infringement on the First Amendment rights of public employees.”).<sup>9</sup> And  
 16 many States have protected against political-affiliation discrimination. *See generally* E. Volokh, *Bans on Political*  
 17 *Discrimination in Places of Public Accommodation and Housing*, 15 N.Y.U. J.L. & Liberty 490 (2022).

18 2. There is no legitimate business interest for an email provider to subordinate politically affiliated  
 19 emails. “[T]he particular business interests of the [establishment] in maintaining order, complying with legal  
 20 requirements, and protecting a business reputation or investment” are generally the type of interests  
 21 “sufficient to justify distinctions among its customers.” *Harris*, 805 P.2d at 884. No such interest exists here,  
 22 and there is no “business interest”—especially not from *the* market-dominant communications firm—in  
 23 systematically choking off one major national political party’s ability to communicate with the millions of  
 24 Gmail users who requested the emails.<sup>10</sup> Nor is Google legally required to send the RNC’s emails to spam.

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25  
 9 *See also, e.g., Eu v. San Francisco Cnty. Democratic Cent. Comm.*, 489 U.S. 214, 224 (1989); *Elrod v. Burns*, 427 U.S. 347, 359 (1976);  
 26 *Am. Sugar-Ref. Co. v. State of Louisiana*, 179 U.S. 89, 92 (1900).

27 10 It is no answer to say that Google has a legitimate interest in filtering spam. The point is that Google is not filtering based on  
 28 the economic criteria of “spam filtering is good for business”; the point is that Google is intentionally discriminating based on  
 the personal characteristic of “political affiliation.” There is no legitimate business interest in targeting this personal characteristic.

Nor does political-affiliation discrimination help business reputation or investment. Whether the RNC's email is in the requestor's inbox or spam folder, Google still gets "full and timely payment for the ... services [it] provides," *i.e.*, the user's data, which Google uses to make money. *Harris*, 805 P.2d at 884; *see supra* 7-8. Thus, there is no legitimate business reason for Google's discriminatory practice.

3. The consequences for allowing Unruh suits for political-affiliation discrimination are outweighed by Unruh's purpose. Any consequence is justified because allowing these claims outweighs preventing them. Discrimination based on political affiliation is harmful; it's discrimination based on a personal characteristic fundamental to a person's identity, and there is a reason why other States have barred such discrimination by private businesses. *See supra* 12-13.<sup>11</sup> Recognizing claims against political-affiliation discrimination compensates victims of such discrimination and deters future discrimination. Allowing these claims would not require courts to make "microeconomic decisions [that they] are ill equipped to make." *Harris*, 805 P.2d at 887. Nor is this a scenario where the establishment was encouraged to adopt a "neutral criteria ... to avoid invidious discrimination in fact as well as in appearance." *Id.* at 889. At best, Google has adopted a *vague standard* that requires discretionary choices in the application of that standard. Such a system increases the risk of invidious discrimination, especially because Google generally censors without explanation.

Google makes no structured argument that political affiliation does not meet each part. Instead, Google points to three irrelevant federal district-court opinions. Mot. 14. First, *Williams v. City of Bakersfield*, 2015 WL 1916327 (E.D. Cal. Apr. 27), concluded that "the Unruh Act protections are limited to the characteristics identified in" the statute, even though that sharply conflicts with longstanding California precedent. *Id.* at \*6. And *Huber v. Biden*, 2022 WL 827248 (N.D. Cal. Mar. 18), merely noted that the plaintiff cited no "authority holding the Unruh Act applies to discrimination on the basis of viewpoints or content of speech," even though the Unruh claim here involves political-affiliation discrimination and the RNC has backed up its claim. *Id.* at \*10. Finally, *Kenney v. City of San Diego*, 2013 WL 5346813 (S.D. Cal. Sept. 20),

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<sup>25</sup> Cf. *Candelore*, 228 Cal. Rptr. 3d at 348 ("[W]hile our Supreme Court recognized in *Harris* that vendors may pursue legitimate business interests by making *economic* distinctions among customers, it held such distinctions were permissible because they employed criteria that could conceivably be met by any customer, regardless of the customer's personal characteristics.").

<sup>26</sup> <sup>27</sup> <sup>28</sup> The nature and scope of Google's discrimination, as plausibly alleged by the RNC, is simply unprecedented. So it's hard to imagine what "potential consequences" could be worse than Google discriminating against one of the two major political parties in a way that demonstrably hindered it from communicating with millions of Americans during key periods of election fundraising and community building.

1 does not even address the issue because both parties “conceded” no Unruh claim was stated. *Id.* at \*3.

2       **B. Google’s suppression is intentional discrimination based on a personal characteristic.**

3       1. The events over the nine months before this suit plausibly show that Google is intentionally  
 4 discriminating based on political affiliation. At approximately the same time each month, Google consigned  
 5 nearly all the RNC’s emails to the Gmail user’s spam folder. Compl. ¶¶30-52. From the beginning, the RNC  
 6 has used its best efforts to work with Google to resolve the problem. *Id.* Since long before the email  
 7 blocking, as now, the RNC takes great pains to ensure that every email it sends is to someone who requested  
 8 it. *See id.* ¶¶22-24. Yet Google has still relegated millions of RNC emails *en masse* to donors’ and supporters’  
 9 spam folders during pivotal points in election fundraising and community building.

10      The RNC has also contracted with an email-deliverability platform that allows it to optimize its  
 11 email inboxing by ensuring that the RNC follows best practices. *Id.* ¶24. And the RNC has run many internal  
 12 tests to assess what could be causing Google to relegate nearly all its emails to spam. *See, e.g., id.* ¶¶33, 36.  
 13 For example, Google at one point claimed that it was the RNC’s increase in recipient complaints. The RNC  
 14 checked whether this was true using an industry standard tool. It wasn’t: That tool revealed there was in  
 15 fact “no increase in user complaints preceding periods when its inboxing rate fell to nearly 0%.” *Id.* ¶36.  
 16 The RNC had also “submitted information to Google, such as the email address from which its emails were  
 17 sent, the displayed name of the sender, the subject line, and preview text using a Google form designed to  
 18 collect this information to avoid mislabeling a sender’s email as spam.” *Id.* ¶37. Nothing worked—not even  
 19 following Google’s “training on ‘Email Best Practices.’” *Id.* ¶¶46-47.

20      Plus, the same type of *en masse* relegation to spam does not happen with other popular email  
 21 platforms, such as Yahoo! Mail and Microsoft’s Outlook Mail. “Although those platforms have an identical  
 22 interest to Google in limiting ‘spam’ to their users, they did not conceal all (or nearly all) of the RNC’s  
 23 emails from its supporters at any point.” *Id.* ¶53. In fact, “the inboxing rates on these platforms did not  
 24 reflect *any* dramatic decrease in inboxing rates, let alone the inboxing rate of nearly 0%.” *Id.*

25      Google was aware that the emails being consigned to spam were “expected to be top-performers”  
 26 and during key election fundraising times. *E.g., id.* ¶¶39, 48. It didn’t matter whether the emails were about  
 27 donating, voting, or community outreach. And it didn’t matter that the emails were sent to Gmail users  
 28 who requested them. *See id.* ¶¶22-24. Nor did it matter that the RNC has done its best to cooperate with

1 Google. Indeed, throughout 2022, the RNC engaged with Google month after month to obtain an  
 2 explanation and a solution. But every explanation has been wrong, and every solution has failed. *See, e.g., id.*  
 3 ¶¶49-51, 57-58. Google continued to hide the RNC’s emails in spam, and then Google fell silent, refusing  
 4 even to discuss the issue. *E.g., id.* ¶¶49-50.

5 From the well-pleaded allegations, the most reasonable inference from Google’s pattern of conduct  
 6 is that Google is intentionally relegating critical RNC emails to the spam folder because it’s the RNC sending  
 7 them. *See Grundy v. Walmart Inc.*, 2018 WL 5880914, at \*4 (C.D. Cal. June 22) (“[C]ourts routinely consider  
 8 patterns of conduct in drawing plausible inferences of intentional racial discrimination.”). The RNC need  
 9 only “include some factual context that gives rise to a plausible inference of discriminatory intent.” *Nia v.*  
 10 *Bank of Am., N.A.*, 603 F. Supp. 3d 894, 906 (S.D. Cal. 2022) (cleaned up). And it has done far more.

11 Evidence of disparate impact also “may be probative of intentional discrimination.” *Harris*, 805 P.2d  
 12 at 893; *see Koebke*, 115 P.3d at 1229. This is one of those cases; there’s plenty of evidence of disparity. For  
 13 example, “a recent study by researchers at North Carolina State University … found that Google’s Gmail  
 14 labels *significantly* more campaign emails from Republican political candidates as spam than campaign emails  
 15 from Democratic political candidates.” Compl. ¶54.<sup>12</sup> And the study found no similar disparity in other  
 16 major email providers. *E.g.*, Ex. I at 1. This reinforces that Google is intentionally relegating RNC emails  
 17 to spam because it’s the RNC sending them.

18 **2.** Google tries to undercut the above plausible allegations. But each criticism falls short.

19 **a.** Google’s main response is that there might be other reasons for Google’s apparent  
 20 discrimination. Never mind that the RNC has run tests refuting those other reasons. And never mind that  
 21 the RNC hired a leading email-deliverability platform and used industry-standard tools. *E.g., id.* ¶¶24-25.  
 22 And never mind that the RNC followed Google’s own suggestions and best practices. *E.g., id.* ¶¶36-38. The  
 23 RNC “respectfully submits” that the “far more plausible” inference from Google’s refuted explanations  
 24 and its failed suggested solutions is that Google is intentionally relegating critical RNC emails to the spam  
 25 folder because it’s the RNC sending them. Mot. 7. But at the very least, the inference is *plausible*—which is

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26  
 27 <sup>12</sup> With information outside the complaint, Google tries to discount the study because “the researchers have noted that they did  
 28 not take into account how user feedback impacts Gmail’s spam filtering,” Mot. 9, but the censored emails at issue in this case  
 were all sent to users who requested them, *e.g.*, Compl. ¶¶1, 22. It’s a reasonable inference that user feedback should not matter.  
 And at this phase, doubts must be resolved in the RNC’s favor.

1 all that is required at the motion-to-dismiss phase. *See, e.g., Anderson News, LLC v. Am. Media, Inc.*, 680 F.3d  
 2 162, 190 (2d Cir. 2012) (“But on a Rule 12(b)(6) motion it is not the province of the court to dismiss the  
 3 complaint on the basis of the court’s choice among plausible alternatives.”).<sup>13</sup> This is all the more true  
 4 because the court must accept all the “factual allegations of the complaint as true and construe them in the  
 5 light most favorable to” the RNC. *OSU Student All. v. Ray*, 699 F.3d 1053, 1061 (9th Cir. 2012).

6       **b.** Google repeatedly claims that the “Complaint does not explain why … Google would target the  
 7 RNC’s emails only at the end of each month.” Mot. 6; *see* Mot. 8. Except the complaint does several times:  
 8 “[T]his end of the month period is historically when the RNC’s fundraising is most successful.” Compl. ¶2;  
 9 *see, e.g., id.* ¶¶28, 70. And it’s widely known within the online fundraising industry that end-of-month  
 10 messaging is particularly effective.

11       **c.** Google insists the A/B test undermines the RNC’s plausible allegations of intentional  
 12 discrimination. Mot. 8-9. Specifically, Google claims that “the RNC admits[] the A/B test ‘suggests that  
 13 Google is not suppressing RNC emails based on their communicative content,’ *i.e.*, based on the political  
 14 positions expressed by the RNC.” Mot. 8. To begin, the RNC’s emails involve a broad swath of information  
 15 including “donating, voting, or community outreach,” Compl. ¶2, so the “communicative content” of the  
 16 censored emails is not always (or even often) “political positions expressed by the RNC.” So contrary to  
 17 Google’s contention, “political positions” are not the censored emails’ common denominator. Rather, the  
 18 common denominator for every email is *political affiliation*—*i.e.*, the RNC is sending them. Given that and  
 19 that the Court must take all inferences in the RNC’s favor, the A/B test supports intentional discrimination.

20       Google also suggests that “because both Version *A* and Version *B* admittedly pointed to an RNC  
 21 donation page, the A/B test also strongly suggests that Gmail does not treat the RNC’s emails any  
 22 differently based on the fact that they are sent *by the RNC*.” Mot. 8-9 (cleaned up). It’s unclear how Google  
 23 justifies the inference, let alone how the opposite inference is unreasonable. An internal test revealed an  
 24 unexplainable reason for some emails going to spam while other materially identical emails did not. Compl.

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25  
 26       <sup>13</sup> *See also, e.g., Starr*, 652 F.3d at 1216 (“If there are two alternative explanations, one advanced by defendant and the other  
 27 advanced by plaintiff, both of which are plausible, plaintiff’s complaint survives a motion to dismiss under Rule 12(b)(6). Plaintiff’s complaint may be dismissed only when defendant’s plausible alternative explanation is so convincing that plaintiff’s  
 28 explanation is implausible.” (cleaned up)); *Doe v. Columbia Univ.*, 831 F.3d 46, 57 (2d Cir. 2016) (“*Iqbal* does not require that the  
 inference of discriminatory intent supported by the pleaded facts be the *most plausible* explanation of the defendant’s conduct. It  
 is sufficient if the inference of discriminatory intent is plausible.”); *Menaker v. Hofstra Univ.*, 935 F.3d 20, 32 n.38 (2d Cir. 2019).

¶¶33-34. It's not the RNC's burden at the motion-to-dismiss phase to fathom the precise method by which Google is intentionally discriminating against the RNC. Given everything that happened over the eight months following the test, a reasonable inference from the test is that the common denominator—the fact that the RNC is sending the email—is a plausible explanation.

d. To suggest that it's implausible that Google is intentionally discriminating against the RNC, Google points out that it "gave the RNC multiple 'suggestions'" to improve the RNC's inboxing rate and that at other times of the month, the RNC's inboxing rate is high. Mot. 8. But pointing out that Google could've discriminated more often and more invidiously is hardly a strong defense to the many allegations at the motion-to-dismiss phase indicating intentional discrimination based on political affiliation. That's especially true because nothing Google suggested actually worked, and then it stopped communicating. *E.g.*, Compl. ¶¶46-47.

### **III. The RNC has stated a claim under California's unfair competition law.**

California's unfair competition law ("UCL") prohibits "any unlawful, unfair or fraudulent business act or practice." Cal. Bus. & Prof. Code §17200. The RNC has plausibly alleged the first two.

#### **A. Google's conduct is unlawful and unfair.**

1. Google agrees that if the RNC has stated its other claims, the RNC plausibly alleges unlawfulness. See Mot. 17; *see also supra* 4-11 (common carrier), *supra* 11-18 (Unruh); *infra* 19-23 (tortious interference).

2. Alternatively, Google's conduct is unfair. "Unfair" conduct is framed broadly "to enable judicial tribunals to deal with the innumerable new schemes which the fertility of man's invention would contrive." *Cel-Tech Commc'nns, Inc. v. L.A. Cellular Tel. Co.*, 973 P.2d 527, 540 (Cal. 1999) (cleaned up). That's why a business practice may be unfair without being "proscribed by some other law." *In re Adobe Sys., Inc. Privacy Litig.*, 66 F. Supp. 3d 1197, 1226 (N.D. Cal. 2014) (cleaned up); *see In re Zoom Video Commc'nns Inc. Priv. Litig.*, 525 F. Supp. 3d 1017, 1047 (N.D. Cal. 2021). California courts have stated three tests:

- (1) "whether the challenged conduct is tethered to any underlying constitutional, statutory or regulatory provision, or that it threatens an incipient violation of an antitrust law, or violates the policy or spirit of an antitrust law";
- (2) "whether the practice is immoral, unethical, oppressive, unscrupulous or substantially injurious to consumers"; or
- (3) "whether the practice's impact on the victim outweighs the reasons, justifications and motives of the alleged wrongdoer."

1      *Doe v. CVS Pharmacy, Inc.*, 982 F.3d 1204, 1214-15 (9th Cir. 2020).

2      Under the first test, “[p]laintiffs need merely to show that the effects of [Google]’s conduct are  
 3 comparable to or the same as a violation of the law.” *Zoom*, 525 F. Supp. 3d at 1047 (cleaned up). Google’s  
 4 conduct is at least “comparable” to violations of the other asserted laws. The second and third tests are also  
 5 satisfied. For substantially the same reasons, Google’s practice challenged here is “immoral, unethical,  
 6 oppressive, unscrupulous or substantially injurious to consumers.” *Doe*, 982 F.3d at 1214 (cleaned up). The  
 7 danger of permitting corporate interference in the communications of political organizations cannot be  
 8 overstated. And the harm caused by Google’s business practices to the RNC, its community, and the public  
 9 far outweighs any “reasons, justifications [or] motives” Google could have for its conduct. *Id.* at 1215.

10     **B. Google’s conduct caused the RNC economic damage.**

11     The RNC plausibly alleges that Google relegated critical RNC emails to spam during pivotal periods  
 12 of donation. *See, e.g.*, Compl. ¶¶ 2, 5, 8, 16-17, 21, 39. As plausibly alleged, the loss of donations would not  
 13 have occurred without the *en masse* relegation. *Id.*

14     Google’s main argument against the RNC’s UCL claims that do not rely on fraud is that the RNC  
 15 could’ve avoided the harm by trying to “contact [its] supporters through [other] channels” and that  
 16 “supporters can make donations in a variety of ways, including on the RNC’s website, without involving  
 17 Gmail.” Mot. 17-18. “The Internet is a unique medium that offers legitimate businesses a low-cost means  
 18 to promote themselves and their wares and in turn fosters competition in the marketplace. Both consumers  
 19 and Congress have come to view e-mail, when fairly employed, as an established and worthwhile device in  
 20 the toolbox of accepted marketing practices.” *Gordon v. Virtumundo, Inc.*, 575 F.3d 1040, 1045 (9th Cir. 2009);  
 21 *see, e.g.*, 15 U.S.C. §7701(1) (congressional finding). As alleged, “[t]he ability of the RNC to reach its  
 22 supporters through email is indispensable to its basic operations.... [F]or many RNC supporters, the means  
 23 of communication through which the RNC can engage with them, and can solicit their support, is Gmail.”  
 24 Compl. ¶19; *e.g., id.* ¶¶20-22, 57-58. The only reasonable inference is that email campaigns are effective ways  
 25 to get donations, just like emailing for commercial businesses are effective ways to increase sales.

26     **IV. The RNC has stated a claim for intentional interference with prospective economic  
 27 relations.**

28     The RNC has plausibly alleged all five elements of intentional tortious interference: (1) an economic

1 relationship between the plaintiff and a third party that has a probability of future economic benefit to the  
 2 plaintiff; (2) the defendant's knowledge of the relationship; (3) intentionally wrongful acts designed to  
 3 disrupt the relationship; (4) the actual disruption of the relationship; and (5) economic harm proximately  
 4 caused by the defendant's acts. *Roy Allan Slurry Seal, Inc. v. Am. Asphalt S., Inc.*, 388 P.3d 800, 803 (Cal. 2017).

5       **A.** The RNC has plausibly alleged an existing economic relationship with its supporters, who  
 6 subscribe to the RNC's email communications, and that those relationships carry a probability of future  
 7 economic benefit to the RNC. Compl. ¶¶1, 19-22, 85. These are existing supporters and donors who had  
 8 requested the RNC to send them emails. *Id.* ¶¶1, 21-22.

9           Contra Google's contention, Mot. 19, the RNC need not name specific individuals with whom it  
 10 had relationships; it only needs to allege an ascertainable relationship. *See, e.g., Code Rebel, LLC v. Aqua*  
*11 Connect, Inc.*, 2013 WL 5405706, at \*6 (C.D. Cal. Sept. 24) ("Although Plaintiff does not specifically identify

12 existing third parties with whom there was an existing economic or business relationship, Plaintiff's  
 13 allegation of interference with 'actual and potential customers' is sufficient to satisfy federal pleading  
 14 requirements."). At this stage, there need only be "specific facts putting the defendant on notice that a third-  
 15 party, indeed, existed." *Logistick, Inc. v. AB Airbags, Inc.*, 543 F. Supp. 3d 881, 890 (S.D. Cal. 2021). Given  
 16 that Google routinely relegates to spam nearly all emails the RNC sends its Gmail-user supporters (and who  
 17 even solicited RNC emails), the RNC has an ascertainable relationship with identifiable supporters.

18           Google cites *Westside Center Assocs. v. Safeway Stores 23, Inc.*, 49 Cal. Rptr. 2d 793 (Ct. App. 1996),  
 19 Mot. 19, and other cases that reject "an expansive view of the tort" that the RNC does not rely on. While  
 20 attacking a strawman, Google ignores the court's conclusion in *Westside Center* that the tort "protects the  
 21 expectation that the relationship eventually will yield the desired benefit, not necessarily the more  
 22 speculative expectation that a potentially beneficial relationship will eventually arise." 49 Cal. Rptr. 2d at  
 23 804. The RNC's complaint alleges "an existing relationship with an identifiable buyer" in the many  
 24 thousands of existing supporters who have asked to receive the RNC's emails. *Id.* at 806. The RNC is not  
 25 merely hoping for future relationships; it is trying to protect the relationships it has already built. Those  
 26 relationships must be "identifiable," but nothing in *Westside Center* or any other case Google cites requires  
 27 the RNC to disclose the names of its subscribers in public filings, let alone at the motion-to-dismiss phase.  
 28 *Id.* (emphasis added). Moreover, the claim extends even to speculative expectancies when important public

1 policies such as “favoring fair elections” are implicated, as they are here. *Id.* at 804.

2 Finally, the RNC’s present relationships with its email subscribers indisputably create a high  
 3 probability of future benefit. The RNC has alleged that Google’s discrimination “caused the RNC to lose  
 4 valuable revenue in California and the rest of the county.” Compl. ¶3. But for Google diverting the RNC’s  
 5 emails, some of the RNC’s many subscribers would have interacted with the emails, as they do every month,  
 6 including by donating to the RNC’s cause.

7 **B.** The RNC has plausibly alleged that Google knew about the RNC’s relationship with its email  
 8 subscribers. Google does not dispute that it knew about the email consigning. Nor could it, as the RNC  
 9 repeatedly urged Google to stop interfering with the RNC’s relationship with its supporters, and Google  
 10 responded multiple times. *E.g., id.* ¶¶3, 30-32, 48-49. Instead, Google illogically insists that it didn’t know  
 11 of the relationships because they don’t exist. *See Mot. 20.* But the RNC’s frequent communications with  
 12 Google only underscore that Google’s actions were disrupting real relationships with real people.

13 **C.** The RNC has alleged “a showing of wrongfulness” by disrupting the relationship between the  
 14 RNC and its supporters who use Gmail. *Della Penna v. Toyota Motor Sales, USA, Inc.*, 902 P.2d 740, 741 (Cal.  
 15 1995). The RNC need not allege that Google’s “conduct amounted to an independently tortious act, or was  
 16 a species of anticompetitive behavior proscribed by positive law, or was motivated by unalloyed malice.”  
 17 *Id.* The RNC alleges that Google intentionally diverted RNC emails to suppress its political messaging  
 18 during an election season and key fundraising periods. *See supra* 9-10, 14-18. That is independently wrongful  
 19 for at least three reasons: (1) it is political discrimination against the RNC, (2) it is dishonest to Google’s  
 20 users and the public, and (3) Google repeatedly lied about it. Compl. ¶29, 36, 55, 98.

21 **D.** The RNC has plausibly alleged actual disruption of the relationship between it and its email  
 22 subscribers. Google argues that a single excerpted portion of paragraph 88 of the complaint is a conclusory  
 23 allegation that does not support actual disruption. Mot. 21. Even if that were correct, Google ignores the  
 24 rest of the complaint, which alleges the RNC’s relationships with supporters and donors were disrupted  
 25 when Google hid the RNC’s emails for months on end. *E.g., Compl.* ¶¶32, 35-36, 41, 43, 45, 47, 51-52. It  
 26 alleged that the diversions were intentional and politically motivated. *See, e.g., supra* 9-10, 15-18. It alleged  
 27 that the diversions disrupted the relationships in several ways, including lost ability to communicate voting  
 28 information and other political messaging during the midterm elections, injury to the RNC’s relationship

1 with its community, impeding efforts to engage voters and support campaigns, and loss of communication  
 2 about community outreach, getting out to vote and the election, and economic damage. *E.g.*, Compl. ¶¶2-  
 3 11, 21, 57-58. It also alleged that these disruptions occurred during “the most effective and important  
 4 period for these transactions between the RNC and its supporters,” and at “a time when they are particularly  
 5 attuned to politics and expect the RNC to be communicating with them.” *Id.* ¶¶28, 58.

6       **E.** Finally, the RNC has plausibly alleged economic harm caused by Google’s conduct. Google’s  
 7 wrongful acts directly and proximately caused the actual disruption of the RNC’s relationships with its  
 8 donors and supporters. *See supra* 19 (arguing economic damages for UCL).

9       **V. The RNC has stated a negligent-interference-with-prospective-economic-relations claim.**

10       Google agrees that the only issue that does not overlap with intentional interference is whether the  
 11 RNC has plausibly alleged that Google owed the RNC a duty of care. *See Mot.* 21. The RNC has done that.  
 12 When, as here, a claim involves an out-of-privity third party, California courts assess whether the defendant  
 13 owed the plaintiff a duty by applying six factors: “(1) the extent to which the transaction was intended to  
 14 affect the plaintiff, (2) the foreseeability of harm to the plaintiff, (3) the degree of certainty that the plaintiff  
 15 suffered injury, (4) the closeness of the connection between the defendant’s conduct and the injury suffered,  
 16 (5) the moral blame attached to the defendant’s conduct and (6) the policy of preventing future harm.”  
*J’Aire Corp. v. Gregory*, 598 P.2d 60, 63 (Cal. 1979). All six factors favor finding a duty.

17       The first factor (how much the transaction was intended to affect the plaintiff) strongly favors  
 18 finding a duty because the RNC has plausibly alleged that Google is either intentionally discriminating  
 19 against the RNC based on its political affiliation or consigning the RNC’s emails to spam in bad faith. *See*  
*supra* 9-10, 15-18. Google counters that spam filtering is “a benefit and service to its users.” *Mot.* 22. That  
 20 misses the point. The conduct at issue was intended to harm the RNC. Regardless, the RNC’s emails are  
 21 not spam; the Gmail users requested them. So whatever benefit Google claims is irrelevant.

22       Likewise, the second factor (foreseeability of harm) favors a duty. At the pleading stage, there need  
 23 only be “specific facts putting the defendant on notice that a third-party, indeed, existed.” *Logistick*, 543 F.  
 24 Supp. 3d at 889. The RNC repeatedly told Google that Google’s spam filtering was harming its relationship  
 25 with its email subscribers, *e.g.*, Compl. ¶¶30-32, 48-49, putting Google on notice that it needed to exercise  
 26 due care. Yet Google continued to downgrade the RNC’s emails. Google was aware of what it was doing

1 to the RNC every month. Google disputes that allegation, but at this stage the Court must accept it as true.

2 The third factor (the certainty of the harm) also favors a duty. The RNC has alleged financial harm,  
 3 including a loss of revenue and a drop in donations. *See Compl.* ¶¶2, 5, 8, 16-17, 21. The RNC has also  
 4 alleged a disruption of its relationship with its subscribers. *Id.* ¶¶2-3, 5, 8, 16-17. And the RNC has alleged  
 5 that virtually all its emails, at crucial times, were diverted away from its subscribers' inboxes. *See id.* ¶¶28-40.

6 The fourth, fifth, and sixth factors favor a duty, too. Google's conduct is directly connected to the  
 7 loss of funds from RNC supporters because Google prevented crucial RNC emails from reaching inboxes.  
 8 Next, Google's diversion of the RNC's emails is morally blameworthy because it unjustifiably blocked the  
 9 RNC's speech based on political affiliation or in bad faith. *See supra* 9-10, 15-18 (common carrier and  
 10 Unruh); *supra* 18-19 (UCL). Finally, public policy strongly supports the prevention of Google's arbitrary  
 11 interference in the economic and political relationships of its users and groups like the RNC because of,  
 12 *inter alia*, Google's dominance of the email market, the national interest in promoting political expression  
 13 and association, and the need for Americans to stay informed and provide financial support for parties and  
 14 candidates of their preferred political ideology.

15 The other cases Google cites are also inapplicable. Mot. 22. The RNC is not a simple online  
 16 marketer, as described in *Cyber Promotions, Inc. v. Am. Online, Inc.*, 948 F. Supp. 456, 462 (E.D. Pa. 1996). Nor  
 17 are its communications email advertisements meant to bombard Google's servers. They are political  
 18 communications to individuals who asked to receive them. *See Compl.* ¶¶19-26. Google's actions affected,  
 19 and were intended to affect, the RNC. *See supra* 9-10, 15-18.

## 20 VI. Google's last resort to 47 U.S.C. §230 fails.<sup>14</sup>

21 Google clings to §230 to avoid liability for its discrimination and bad-faith conduct. But this case  
 22 does not involve conduct that Congress intended to immunize or that §230's ordinary meaning in fact  
 23 immunizes. Section 230 "was not meant to create a lawless no-man's-land on the Internet." *Fair Hous. Council of San Fernando Valley v. Roommates.com, LLC*, 521 F.3d 1157, 1164 (9th Cir. 2008) (en banc). It merely  
 24 "provides internet platforms with limited legal protections." *Henderson v. Source for Pub. Data, L.P.*, 53 F.4th  
 25

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26  
 27 <sup>14</sup> The Supreme Court currently has a §230 case before it. *See Gonzalez v. Google LLC*, 2 F.4th 871 (9th Cir. 2021), cert. granted, 143 S. Ct. 80 (2022). The RNC preserves arguments on the proper understanding of §230's scope.  
 28

1 110, 119 (4th Cir. 2022). Google has failed to meet its burden of showing its §230 affirmative defense.<sup>15</sup>

2 **A. Section 230(c)(2) does not immunize Google.**

3 **1. Section 230(c)(2) does not bar the RNC's claims for damages or prospective relief.**

4 Google says both subparagraphs (A) and (B) immunize its conduct. Google is wrong.

5 Both subparagraphs in §230(c)(2) turn on the proper understanding of the listed “materials” and  
6 the objectionable-materials clause—*i.e.*, “obscene, lewd, lascivious, filthy, excessively violent, harassing, or  
7 otherwise objectionable.” Google claims shelter only under the terms “harassing[]” and “otherwise  
8 objectionable.” Mot. 25, 26. The RNC’s censored emails are neither.

9       ***“Harassment.”*** The RNC’s emails—which the RNC sends only to people who request to receive  
10 them—are obviously not harassing. The term “harass” refers to the same harassment that the telephone-  
11 harassment statute prohibits. *See* 47 U.S.C. §223. But “the thrust of [that] statute is to prohibit  
12 communications intended to instill fear in the victim, not to provoke a discussion about political issues of  
13 the day.” *United States v. Bowker*, 372 F.3d 365, 379 (6th Cir. 2004); *accord United States v. Lampley*, 573 F.2d  
14 783, 787 (3d Cir. 1978); *United States v. Eickhardt*, 466 F.3d 938, 944 (11th Cir. 2006); *United States v. Juncaj*,  
15 2023 WL 1447354, at \*11 (D. Nev. Jan. 31). Indeed, the legal meaning of “harassment” is what “annoys,  
16 alarms, or causes substantial emotional distress to that person and serves no legitimate purpose.” Black’s  
17 Law Dictionary (11th ed. 2019). Google doesn’t even try to meet those standards. It merely asserts that  
18 “Google, or its users, deem [the emails] ‘harassing’ or ‘otherwise objectionable.’” Mot. 25. But the users—  
19 all of whom requested to receive the emails—did not consider them harassing, and Google knew as much.  
20 *See* Compl. ¶¶19-26; *supra* 9-10, 15-18. And if Google thinks the emails constitute “harassment,” it must  
21 provide evidence—or at least *argument*—that the emails meet the legal standard. Google did not do so at  
22 the time or any time. And nor could it.

23       ***“Otherwise Objectionable.”*** The emails also were not “otherwise objectionable.” The Ninth  
24 Circuit has “not … determine[d] the precise relationship between the term ‘otherwise objectionable’ and

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25  
26       <sup>15</sup> Google suggests that doubt must be resolved in favor of immunity. *See* Mot. 24. But its suggestion is deceptive. Google  
27 wrenches a statement from *Roommates.com* directed solely to §230(c)(1) and, more specifically, to claims based on “promot[ing] or  
28 encourag[ing] … [a third parties’] illegality” and tries to transmogrify the statement into one supporting a broad proposition  
about all §230 cases. 521 F.3d at 1174. But it’s never a fair reading of precedent to “comb [opinions] for stray comments and  
stretch them beyond their context.” *Brown v. Davenport*, 142 S. Ct. 1510, 1528 (2022). Yet that is precisely what Google does.  
Section 230 is an affirmative defense, which is generally the *defendant’s* burden to establish.

1 the seven categories that precede it.” *Enigma Software Grp. USA, LLC v. Malwarebytes, Inc.*, 946 F.3d 1040,  
 2 1052 (9th Cir. 2019). But it’s “clear” that “providers do not have unfettered discretion to declare online  
 3 content ‘objectionable.’” *Id.* at 1047. The canon of *eiusdem generis* reveals the phrase’s narrow scope. When  
 4 “a more general term follows more specific terms in a list, the general term is usually understood to embrace  
 5 only objects similar in nature to those objects enumerated by the preceding specific words.” *Epic Sys. Corp.*  
 6 *v. Lewis*, 138 S. Ct. 1612, 1625 (2018). Here, each listed category “refer[s] to speech that was regulated by  
 7 the rest of the CDA [Communications Decency Act].” A. Candeub & E. Volokh, *Interpreting 47 U.S.C.*  
 8 §230(c)(2), 1 J. Free Speech L. 175, 176 (2021). So under “the *eiusdem generis* canon, ‘otherwise objectionable’  
 9 should be read as limited to material that is likewise covered by the CDA.” *Id.* The surplusage canon  
 10 confirms this reading because Google’s “unbounded reading of [‘otherwise objectionable’] would render  
 11 [the preceding] words misleading surplusage.” *Yates v. United States*, 574 U.S. 528, 546 (2015). Thus,  
 12 “‘otherwise objectionable’ [does] not cover speech that is objectionable based on its political content [or  
 13 affiliation], which Congress didn’t view in 1996 as more subject to telecommunications regulation, and  
 14 didn’t try to regulate elsewhere in the CDA.” Candeub & Volokh, *supra*, at 184; see *NetChoice*, 49 F.4th at  
 15 468 (Section 230(c)(2) “says nothing about viewpoint-based … censorship.”). Nor does it cover “materials  
 16 [that simply] pose a problem” for, or are “undesirable to,” the platform. *Songfi Inc. v. Google, Inc.*, 108 F.  
 17 Supp. 3d 876, 883 (N.D. Cal. 2015) (cleaned up).

18 Google argues that §230(c)(2) “establishes a subjective standard,” under which Google “‘decide[s]  
 19 what online material is objectionable.’” Mot. 26 (quoting *Malwarebytes*, 946 F.3d at 104). There are at least  
 20 two problems with that argument. First, Google’s argument does not answer the relevant legal question—  
 21 it raises a factual one. If Google blocked the emails because it found them “otherwise objectionable,” it  
 22 must provide evidence that at the time it considered it as much. After all, a bald assertion that one meets  
 23 the standard doesn’t satisfy a subjective standard. Cf. *Koirala v. Thai Airways Int’l, Ltd.*, 126 F.3d 1205, 1211  
 24 (9th Cir. 1997) (explaining that “subjective standards are nearly always satisfied by circumstantial proof,”  
 25 not the party’s mere say-so (cleaned up)). But Google provides no evidence or argument that the emails  
 26 were objectionable. By contrast, the RNC provides many plausible allegations that Google did not consider  
 27  
 28

1 the emails objectionable. Second, even assuming “otherwise objectionable” were a subjective standard,<sup>16</sup>  
 2 *Malwarebytes* expressly left open “the precise relationship between the term ‘otherwise objectionable’ and  
 3 the seven categories that precede it.” 946 F.3d at 1052. The *ejusdem generis* canon limits the phrase’s scope.  
 4 This limited scope does not cover the RNC’s benign emails.

5 **a. Subparagraph (A) does not shield Google’s conduct.**

6 Google agrees that if the RNC plausibly alleged that Google did not “in good faith … consider[]”  
 7 the RNC’s emails to be “harassing[] or otherwise objectionable,” §230(c)(2)(A), then subparagraph (A) does  
 8 not bar the RNC’s claims, *see* Mot. 27. The RNC met its undemanding burden at the motion-to-dismiss  
 9 phase, especially under the proper understanding of the otherwise-objectionable clause. The emails are  
 10 plainly not spam because they are only sent to Gmail users who requested them. And the email’s content  
 11 comes nowhere close to anything “offensive,” let alone similar to “obscene, lewd, lascivious, filthy,  
 12 excessively violent, [or] harassing” materials; the content was benign. So it’s unsurprising that Google  
 13 doesn’t even claim that the RNC’s emails are objectionable. As plausibly alleged, there is no good-faith  
 14 explanation for finding the emails to be “spam.” At this stage, the Court must accept that. Google complains  
 15 about the ramification of having to “litigate their spam-filtering decisions on a case-by-case basis.” Mot. 27  
 16 n.8. But this is not a case about “a mistaken choice to block” a few marginal emails. *e360Insight, LLC v.*  
 17 *Comcast Corp.*, 546 F. Supp. 2d 605, 609 (N.D. Ill. 2008). Rather, this case is about Google’s consistent  
 18 blocking of millions of emails from the same sender. When, as here, the plaintiff adequately alleges bad  
 19 faith, “the Court cannot dismiss [the claims] on the basis of Section 230(c)(2)” at the pleading stage. *Enhanced*  
 20 *Athlete Inc. v. Google LLC*, 479 F. Supp. 3d 824, 831 (N.D. Cal. 2020); *see e-ventures Worldwide, LLC v. Google,*  
 21 *Inc.*, 188 F. Supp. 3d 1265, 1273 (M.D. Fla. 2016) (same); *supra* 9-10, 15-18 (bad faith and discriminatory).

22 **b. Subparagraph (B) also does not shield Google’s conduct.**

23 Section 230(c)(2)(B) does not bar the RNC’s claims for at least three reasons.

24 **i.** For subparagraph (B) to apply, the material restricted must actually be “harassing[] or otherwise  
 25 objectionable.” *See Zango, Inc. v. Kaspersky Lab, Inc.*, 568 F.3d 1169, 1176 (9th Cir. 2009) (“Kaspersky satisfies

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26 <sup>16</sup> *Malwarebytes* did not actually establish a “subjective” standard for “otherwise objectionable” material. The phrase was used in  
 27 passing, the court did not reason through that issue, and it expressly left open interpretation of the phrase “otherwise  
 28 objectionable.” The Supreme Court “has long stressed that the language of an opinion is not always to be parsed as though we  
 were dealing with the language of a statute.” *Davenport*, 142 S. Ct. at 1528 (cleaned up).

1 the requirements of subsection (B) *so long as* the blocked items are objectionable material under  
 2 §230(c)(2)(A)." (emphasis added)). As alleged, the RNC's emails are not. *See supra* 24-26; Compl. ¶¶19-26.

3       ii. While subparagraph (A) protects good-faith censorship by the platform, subparagraph (B)  
 4 protects handing the censorship tools over to *users*. Here, however, Google is the one unilaterally consigning  
 5 the emails to spam, not its users. Though Google notes that "a user [can] mark[] a certain email as spam,"  
 6 Mot. 25, the RNC is not contesting Google's "technical means" that "enable" users to mark emails as spam,  
 7 §230(c)(2)(B), so the argument is misplaced. Rather, the complaint focuses on Google's unilateral blocking  
 8 of emails that users asked to receive. Google relies on *Zango*, but the Ninth Circuit did not confront this  
 9 interpretation of subparagraph (B). Instead, the panel accepted that, at least "[t]heoretically ..., the user of  
 10 the ... software then has the option whether to allow or reject the download of the potential malware-  
 11 carrying program." *Zango*, 568 F.3d at 1171. Google, by contrast, does not give the user the option to view  
 12 the email before it is marked as spam. Google is thus not taking actions "to enable or make available to  
 13 [users] the technical means to restrict access to material." §230(c)(2)(B). Google itself is restricting access.

14       iii. Section 230(c)(2) at most "immuniz[es] Internet companies' enforcement of private rules  
 15 analogous to restrictions on 'obscene, lewd, lascivious, filthy, excessively violent, [or] harassing'  
 16 communications—not of completely different rules that the companies might make up." Candeub &  
 17 Volokh, *supra*, at 183. The text makes clear that the provided "technical means" must be *for the purpose of*  
 18 restricting access to subparagraph (A) materials. The word "to" between "the technical means" and "restrict  
 19 access" equals the phrase "in order to." That phrase, in turn, is synonymous with the phrase "for purposes  
 20 of." Thus, the text requires the platform to provide tools for a specific purpose—"restrict[ing] access to  
 21 [subparagraph (A)] material"—and not some other illegitimate purpose. The term "consider" also does not  
 22 provide unbridled discretion. The provider cannot create a new category of materials to restrict access to.  
 23 Reading the term "consider" to allow *carte blanche* "block[ing] [of] online content for improper reasons"—  
 24 *i.e.*, reasons not in the objectionable-materials clause—would render the objectionable-materials clause  
 25 meaningless. *Malwarebytes*, 946 F.3d at 1049.

26       *Malwarebytes* is consistent with this reading of §230(c)(2). There, the Ninth Circuit held that  
 27 "§230[(c)(2)] does not provide immunity for blocking a competitor's program for anticompetitive reasons."  
 28 *Id.* at 1052. If without user input the provider is restricting access to materials under the "guise [of]

1 anticompetitive animus” rather than because they are covered by the objectionable-materials clause, then  
 2 (1) the technical means were not “enable[d] or ma[d]e available” for the statutorily protected purpose and  
 3 (2) neither the user nor the provider actually “consider[ed]” the materials to be “harassing[] or otherwise  
 4 objectionable” but a new category of material (*e.g.*, competition). Thus, the provider is not enforcing a  
 5 private rule like restrictions to “harassing” material but enforcing a made-up rule—anticompetition.

6 Here, the RNC plausibly alleges that the tool has an impermissibly discriminatory or bad-faith  
 7 purpose and that neither Google nor the relevant users actually “consider[ed]” the censored emails to be  
 8 “harassing[] or otherwise objectionable.” *See supra* 9-10 (bad faith), 15-18 (intentional), 24-26 (not  
 9 considered harassing or objectionable). If “allegations of anticompetitive animus are sufficient to withstand  
 10 dismissal,” then plausible allegations of bad-faith conduct, including political-affiliation discrimination, are.  
 11 *Malwarebytes*, 946 F.3d at 1045; *see West v. Shea*, 500 F. Supp. 3d 1079, 1088 (C.D. Cal. 2020) (rejecting that  
 12 “Congress intended CDA immunity to immunize viewpoint discrimination”).

13           **c. Four other considerations defeat Google’s broad immunity arguments.**

14           *i.* Congress found that “[t]he Internet and other interactive computer services offer a forum for a  
 15 true diversity of political discourse, unique opportunities for cultural development, and myriad avenues for  
 16 intellectual activity.” 47 U.S.C. §230(a)(3). That finding supports denying immunity to “filtering of ‘political  
 17 or religious content.’” Candeub & Volokh, *supra*, at 185.

18           *ii.* Section 230(c)’s title reinforces this reading. The “section is titled ‘Protection for ‘good samaritan’  
 19 blocking and screening of *offensive* material’ and … the substance of section 230(c) can and should be  
 20 interpreted consistent with its caption.” *Roommates.com*, 521 F.3d at 1163-64 (emphases added). This is “yet  
 21 another indication that Congress was focused on potentially offensive materials, not simply any materials  
 22 undesirable to a content provider or user.” *Song fi*, 108 F. Supp. 3d at 883. Plus, the crux of the RNC’s  
 23 claims is that Google isn’t using a neutral tool and that the censoring is not “accidental damage caused by  
 24 a good-faith attempt to protect another.” *Good-Samaritan Law*, Black’s Law Dictionary (11th ed. 2019).

25           *iii.* “Extending §230 immunity beyond the natural reading of the text can have serious  
 26 consequences.” *Malwarebytes, Inc. v. Enigma Software Grp. USA, LLC*, 141 S. Ct. 13, 18 (2020) (statement of  
 27 Thomas, J.). Under Google’s logic, §230 would protect companies who racially discriminate in removing  
 28 content. *Cf. id.* at 17, 18 (noting the concern). The Court should reject this “highly counterintuitive result.”

1     *Yellen v. Confederated Tribes of Chehalis Rsv.*, 141 S. Ct. 2434, 2448 (2021).

2         iv. Finally, the constitutional-doubt canon solidifies the RNC’s reading. Many arguments raise  
 3 serious constitutional questions for Google’s broad reading of §230. *See, e.g.*, P. Hamburger, *The Constitution*  
 4 *Can Crack Section 230*, Wall St. J. (Jan. 29, 2021), perma.cc/D455-HD5K (explaining that a broad reading of  
 5 §230 raises serious Commerce Clause and First Amendment issues); A. Candeub, *Reading Section 230 As*  
 6 *Written*, 1 J. Free Speech L. 139, 160-72 (2021); *Biden v. Knight First Amend. Inst. at Columbia Univ.*, 141 S. Ct.  
 7 1220, 1227 n.5 (2021) (Thomas, J., concurring) (“[S]ome commentators have suggested that immunity  
 8 provisions like §230 could potentially violate the First Amendment ....”). When one interpretation “raise[s]  
 9 a serious doubt as to [the statute’s] constitutionality,” the court should adopt a “fairly possible”  
 10 interpretation that avoids the problem. *Zadvydas v. Davis*, 533 U.S. 678, 689 (2001) (cleaned up). The RNC’s  
 11 reading is fairly possible and avoids many constitutional issues, so the Court should adopt it.

12           **2. Regardless, §230(c)(2) does not bar the RNC’s claims for prospective relief.**

13         In all events, §230(c)(2) doesn’t bar claims for declaratory and injunctive relief. Under the  
 14 subheading “Civil liability,” §230(c)(2) states: “No provider or user of an interactive computer service shall  
 15 be held *liable* on account of” §230(c)(2)(A), (B). In context, “liable” protects against only damages claims.

16         In civil suits, there are two distinct issues. One, a court must determine whether the defendant has  
 17 violated his legal duty or someone else’s right and is thus legally responsible. Two, the court must decide  
 18 on a remedy, which can include damages, an injunction, etc. Devoid of context, §230(c)(2)’s “liable” can  
 19 refer to either issue. *Compare Civil Liability*, Black’s Law Dictionary (“being legally obligated for *civil damages*”  
 20 (emphasis added)), *with Liability*, *id.* (“1.... being legally obligated ...; legal responsibility to another ...,  
 21 enforceable by civil remedy or criminal punishment ... 2. (often pl.) A financial or pecuniary obligation.”).

22         Context, however, reveals that “liable” is best read as referring only to damages. To begin, the  
 23 statute uses the past tense “held” when referring to liability. That indicates that “liable” is directed to  
 24 retrospective obligations (relief for past harm). Claims for injunctive relief involve *future/continuing*  
 25 obligations. Next, §230(e) distinguishes between a “cause of action” and “liability”: “No *cause of action* may  
 26 be brought and no *liability* may be imposed under any State or local law that is inconsistent with this section.”  
 27 (Emphases added.) When §230(c)(2) protects against being “held liable,” it does not generally protect  
 28 against “cause[s] of action.” This reading is confirmed by the constitutional-doubt canon. *See supra* 29.

1           **B. Section 230(c)(1) does not preempt the RNC's claims.**

2           The RNC does not try “to treat [Google], under a state law cause of action, as a publisher or  
 3 speaker.” *Lemmon*, 995 F.3d at 1091 (cleaned up). For “[a] claim [to] treat[] the defendant as the publisher  
 4 or speaker of any information,” the claim must “seek[] to impose liability based on [the published]  
 5 information’s improper content.” *Henderson*, 53 F.4th at 120-21. “In other words, to hold someone liable as  
 6 a publisher at common law was to hold them responsible for the content’s improper character.” *Id.* at 122.<sup>17</sup>  
 7 Google fails to meet the improper-content requirement. None of the RNC’s claims seek to fault Google  
 8 for the content of the censored emails, and none of the legal duties Google violated “turn on the content  
 9 of” the RNC’s emails. *Lemmon*, 995 F.3d at 1094 (cleaned up). And “[e]ven if [Google’s] decision to not  
 10 provide the [RNC’s emails] could be described as a publisher’s decision,” §230(c)(1) still does not preempt  
 11 the RNC’s claims because the RNC’s emails are “proper and lawful content.” *Henderson*, 53 F.4th at 125.  
 12 Section 230(c)(1) “applies only when the claim depends on the content’s *impropriety*.” *Id.* (emphasis added).

13           Concluding that §230(c)(1) does not bar the claims here fits with the Ninth Circuit “consistently  
 14 eschew[ing] an expansive reading of the statute that would render unlawful conduct magically lawful when  
 15 conducted online.” *HomeAway.com, Inc. v. City of Santa Monica*, 918 F.3d 676, 683 (9th Cir. 2019) (cleaned up).  
 16 For example, unlawful discrimination or bad-faith delivery (or refusal to deliver) of messages should not  
 17 magically be immune because it occurs via the internet. *See* Oral Arg. Tr. 140:9-18 in *Gonzalez v. Google LLC*,  
 18 No. 21-1333 (Feb. 21, 2023) (Q: “[W]hat about [the] dating hypothetical? The discrimination [that the  
 19 company is] not going to match black people and white people, et cetera, what about that? Is that given  
 20 230’s shield?” Google’s Counsel: “Absolutely not, because any disparate treatment claim or race  
 21 discrimination is saying you’re treating people different regardless of the content.”). The RNC’s claims are  
 22 holding Google responsible for its own conduct and thus are not barred by §230(c)(1).

23           **CONCLUSION**

24           For these reasons, the RNC respectfully asks that this Court deny Google’s motion to dismiss as  
 25 to Counts 1 through 5 and 7. Alternatively, the RNC should be given leave to amend to cure any defect.

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26           <sup>17</sup> *See* Oral Arg. Tr. 144:22-145:8 in *Gonzalez v. Google LLC*, No. 21-1333 (Feb. 21, 2023) (Q: “[Y]ou’re happy with the *Henderson*  
 27 test, the Fourth Circuit test?” Google’s Counsel: “Yes.... [The *Henderson*] test is correct, and it’s also the Ninth Circuit’s test.”);  
 28 *cf. Milton H. Greene Archives, Inc. v. Marilyn Monroe LLC*, 692 F.3d 983, 993 (9th Cir. 2012) (“Judicial estoppel, generally prevents a  
 party from prevailing in one phase of a case on an argument and then relying on a contradictory argument.” (cleaned up)).

1 Date: February 27, 2023

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This is to certify that a true and correct copy of the above and foregoing has been served on all counsel of record, via the Court's CM/ECF system on February 27, 2023:

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